

Cornelius "Cor" Thomas Jacobs

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SUMMARY

Passionate student familiar with card and game retail, customer correspondence, and sales practices, as well as community building and teamwork. Committed to applying familiar skills and simultaneously acquiring new ones with the goal of enriching both local and interest communities.

SKILLS

- Excellence in Teamwork
- Local Game Store Experience
- Community-Oriented
- Part of Los Angeles TCG Scene
- Online Retail Experience
- Relevant Passions / Hobbies

EXPERIENCE

Inventory Manager & Clerk, Games and Cards Superstore, Fall 2022-Present (When at Occidental)
Los Angeles, CA

- Work with inventory and online sales at a tight-knit local game store dealing in sports and Magic: the Gathering cards amongst others.
- Complete a wide range of meticulous tasks with store products and inventory, including organizing and reboxing individual cards, as well as opening and sorting sealed product.
- Facilitate and fulfill both in-person and online sales, including pulling lists of ordered cards for shipping or in-store pickup, as well as imaging and posting cards to online markets such as Beckett, Ebay, and Amazon.

Core Returns Specialist, Meridian Auto Parts, Summer 2021 & 2022
San Diego, CA

- Reached out to customer auto shops nationwide to coordinate returns of cores (original replaced auto part) via phone and email.
- Worked with UPS services to label and ship cores back to company warehouses for efficient repair and resale.
- Helped to establish new company precedence for the core return process, ensuring future customers were fully aware of core returns with in-box core labels and instructions.

Customer Service Specialist, Meridian Auto Parts, Summer 2019 & 2020
San Diego, CA

- Documented customer correspondence in CRM to track requests, problems, and solutions.
- Answered inbound calls and emails to facilitate customer service.
- Worked with CRM software such as Microsoft Dynamics NAV to navigate and update customer sales orders and return orders.

Cadet, Contra Costa County Search & Rescue Team, Fall 2017-Winter 2019
Martinez, CA

- Volunteer position to assist in searches for missing persons in non-criminal circumstances.
- Completed extensive training in the Type-3 and Type-2 academies, learning search, navigation, and safety skills in both urban and wilderness environments.
- Maintained these skills through monthly trainings, including mock searches.

Counselor, Mystery Adventure Camp, Summer 2016, 2017, 2018
Oakland, CA

- Assisted Camp Leader with campers (ages 6-10) in camp activities including keeping track of campers on public transit and assisting campers with solving complex "mysteries."

EDUCATION AND TRAINING

High School Diploma
Saint Mary's College High School, Berkeley, CA
June 2021
Honors: Summa Cum Laude

Bachelor of Arts
English Major (Creative Writing Emphasis), Computer Science Minor
Occidental College, Los Angeles, CA
Expected in May 2025

INTERESTS

- Committed to finding work in the games industry, specifically the design of card-based games. I plan to apply skills from my education in writing and computer science to advance in the industry and someday become a creative director and visionary of card games.
- I am a creative writer and have been writing poetry and fiction since middle school. I am currently working on a poetry collection which I plan to self-publish.
- I enjoy and love fitness and weightlifting, automobiles, games, and being a part of their respective communities. Active at Oxy as founding president of Oxy MTG and member of Oxy Gaming.